

## INGLESE

### **Integration and changes to the internal regulation for the prevention of Covid-19 infection valid from 12/06/2020 to 13/09/2020**

#### *A. General aspects*

- Regulation is binding for all GardaThermae customers. Sign in here each customer agrees to comply with this Regulation, as well as other standards established by management to ensure the safe management and public policy.
- Garda Thermae staff is responsible for the implementation of this Regulation and the customers are required to comply. Those who contravene this Regulation and do not respect the peace and public order, can also be removed immediately from the spa/pools and / or excluded for a certain period of time, even if prolonged.
- Garda Thermae is not responsible for any damages or injuries caused by breach of this Regulation.
- It is forbidden to enter the building if you have infectious diseases, if you are under the influence of alcohol or drugs, and if you are likely to disturb public order and safety.

#### *B. How to use common areas*

- **The use of face masks is mandatory in indoor environments for mixed use (reception, changing rooms, toilets, bars, etc ...) and in outdoor environments whether it is not possible to maintain the distance of one meter (entrances, crossing points, etc.)**
- It is forbidden to stop at crossing points and gather in groups
- The consumption of food and drinks is allowed only in the green areas or in the indicated areas
- Rubbish must be thrown into proper bins (the face masks must be disposed into appropriate space in the dispensers with the sanitizing gel), respecting the criteria of collection, and the cigarette butts placed in the proper ashtray
- Relaxation areas have been set up with sunbeds, deckchairs and umbrellas with an accurate safety distance, therefore it is forbidden to move them without first asking the staff. Areas with umbrellas and sunbeds can only be used by a minimum of two people
- Customers are required to monitor their personal belongings, it is expressly forbidden to introduce valuables into the facility; Garda

Thermae is not liable in case of destruction, damage, theft or loss of the same

- Accidents must be immediately reported to GardaThermae staff. The delayed report will preclude any right to compensation

### *C. Changing rooms*

- Customers are allowed to change clothes in the changing rooms (male, female and family dressing cabins) without leaving clothes and personal belongings inside lockers. Bags and personal belongings must be carried with them on the sunbeds.

- it is possible to use the hairdryer only after having sanitized the hands and wore the face mask

### *D. Opening times and entry*

- Opening times and entrance fees are displayed in the spaces provided and posted on [www.gardathermae.it](http://www.gardathermae.it).

- It will be possible to book the entrance with MyApp application and advance payment will be promoted

- Garda Thermae is obligated to monitor the entrances with first name and last name or tax code/insurance ID no. Access will not be allowed without this information

-The Management may temporarily modify or limit the opening hours in certain circumstances, as bad weather, or overcrowding. If the use of the pools will be impossible, owing to any breakdown or extreme weather conditions, there will be no compensation

- In case of rain, the lifeguard will show the modalities and the exit or stopping points in order not to create gatherings

- The entrance fee for the swimming pool depends on time, starting from a minimum stay of two hours, including stops; a surcharge will be added for every half an hour of extra time spent inside the building up to the maximum amount of € 38 for adults and € 19 for children (0-12 y.o.)

### *E. Use of swimming pools area*

- You must shower before entering the swimming pool and you must not step over the garrison reclamation.

- The use of swimming cap, flip-flops or shoes with anti slip and a towel is mandatory
- Parents and carers must supervise children for compliance with the safety distance and the hygiene-behavioural rules, compatibly with their autonomy level and their specific age
- It is possible to use whirlpools only if the interpersonal distance of one meter meter is respected